

ONE-A-LOG®



Product Overview

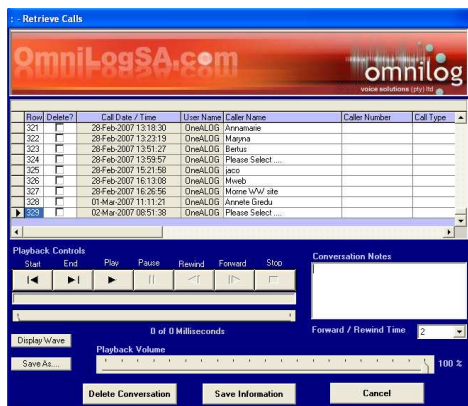
The One-A-LOG® Voice Recording system is an extremely effective tool and is ideally suited for recording telephone and office conversations, or any kind of meeting, training session or arbitration directly onto computer.

The voice logging functionality is a combination of software and hardware which is installed onto each computer, then connected to a telephone or microphone, where you want conversations to be recorded. Calls are recorded in MP3 format and can be e-mailed to a disputing party who can play this conversation with Windows Media Player. The product was developed in South Africa and is in use by some of the biggest financial and business organisations in the country.



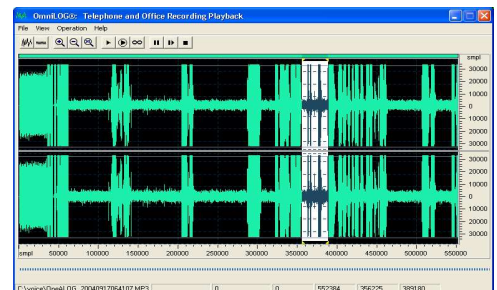
Product Benefits

- Record keeping, which meets the requirements of the FAIS act
- Recording advice given to clients over the phone or in personal meetings
- Recording of staff training sessions
- Dispute resolutions
- Quality assurance and management tool if you are away from practice
- Interview recordings
- Disciplinary hearings
- Contract discussions
- Bad debt collection



The Product

- The One-A-LOG® Voice Recording system is a single channel, multi user telephone and office recording solution.
- It is capable of recording in MP3 or WAV format.
- It can record both Analogue and Digital telephone lines or extensions
- It includes active notes (POP UP Window) whilst recording and includes:
 - *Time recording*
 - *Number dialed / received*
 - *Call / meeting duration*
 - *Type of call / meeting*
 - *Unique identifier / ID*
- Has the option of play message (Please note, this call may be recorded)



For more information or a detailed quote, please contact :

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